

Telehealth HEDIS Resource Guide

Telephone Visit Value Set

CPT Codes	98966, 98967, 98968, 99441, 99442, 99443
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Telehealth POS Value Set

POS	02
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Online Assessments Value Set

CPT Codes	98969, 98970, 98971, 98972, 99421, 99422, 99423, 99444, 99457
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HEDIS Measure	Telehealth Visit Type	Rx Required	Documentation Hints
Care of Older Adults (COA): Advance Care Planning, Functional Status Assessment, and Pain Assessment	Does not require a specific setting. Therefore, services rendered during telephone visit, e-visit, or virtual check-in meet criteria	No	
Care of Older Adults (COA): Medication Review	Any-a medication review performed without the member present meets criteria	No	
Controlling High Blood Pressure (CBP)	Telephone Visits, Online Assessments	No	Patient-reported blood pressure readings taken with a digital device is required in documentation
Transition of Care (TRC): Patient Engagement	Telephone Visits, Online Assessments	No	
Transition of Care (TRC): Medication Reconciliation Post-Discharge	Any-a medication reconciliation performed without the member present meets criteria	No	
Comprehensive Diabetes Care (CDC): BP Control <140/90 mm Hg	Telephone Visits, Online Assessments	No	Patient-reported blood pressure readings taken with a digital device is required in documentation

HEDIS Measure	Telehealth Visit Type	Rx Required	Documentation Hints
Follow-up Care for Children Prescribed ADHD Medication (ADD): Initiation Phase	Any, Setting Unspecified with Telehealth POS, Telephone Visits	No	
Follow-up Care for Children Prescribed ADHD Medication (ADD): Continuation & Maintenance Phase	Any, Setting Unspecified with Telehealth POS, Telephone Visits Telephone Visits, Online Assessments Only one of the two visits (during days 31-300) may be an e-visit or virtual check-in.	No	
Prenatal and Postpartum Care (PPC): Timeliness of Prenatal Care	Telephone Visits, Online Assessments with pregnancy related diagnosis code	No	
Prenatal and Postpartum Care (PPC): Postpartum Care	Services provided during a telephone visit, e-visit or virtual check-in are eligible for use in reporting	No	
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/ Adolescents (WCC): BMI percentile documentation, Counseling for Nutrition, Counseling for Physical Activity	Any-Member-collected biometric values (height, weight, BMI percentile) are eligible for use in reporting Any-Counseling for Nutrition and Physical Activity indicators do not require a specific setting. Therefore, services rendered during a telephone visit, e-visit or virtual check-in meet criteria	No	Patient-reported documentation must include height, weight and BMI percentile
Osteoporosis Management in Women Who Had a Fracture (OMW)	Any	Prescription for osteoporosis medication required within 6 months after the fracture	

HEDIS Measure	Telehealth Visit Type	Rx Required	Documentation Hints
Statin Therapy for Patients with Cardiovascular Disease (SPC): Received Statin Therapy and Statin Adherence 80%	Any	Ordered and dispensed at least one high-intensity or moderate-intensity statin medication during measurement year Address medication compliance for at least 80%	
Statin Use in Persons with Diabetes (SPD): Received Statin Therapy and Statin Adherence 80%	Any	Ordered and dispensed at least one statin medication of any intensity during the measurement year Address medication compliance for at least 80%	
Colorectal Cancer Screening (COL)	Any		Patient reported services must be in documentation with corresponding date to meet criteria
Cervical Cancer Screening (CCS)	Any		Patient reported services must be in documentation with corresponding date and results to meet criteria Patient reported total hysterectomy must be in documentation to meet criteria for exclusion
Breast Cancer Screening	Any		Patient reported services must be in documentation with corresponding date to meet criteria Patient reported bilateral mastectomy must be in documentation to meet criteria for exclusion
Antidepressant Medication Management (AMM)	Any	Telephone outreach to confirm medication compliance and address concerns	
Persistence of Beta-Blocker Treatment After a Heart Attack (PBH)	Any	Telephone outreach to confirm medication compliance and address concerns	

HEDIS Measure	Telehealth Visit Type	Rx Required	Documentation Hints
Pharmacotherapy Management of COPD Exacerbation (PCE)	Any	Ordered and Dispensed a systemic corticosteroid within 14 days of the COPD exacerbation (inpatient of ED) Ordered and dispensed a bronchodilator with 30 days of the COPD exacerbation (inpatient of ED) Telephone outreach to confirm medication compliance and address concerns	

For more information regarding HEDIS code sets and specific medication information please reference the HEDIS 101 guide. https://networkhealth.com/_assets/pdf/provider-resources/quality/hedis-101-reference-guide.pdf#search=HEDIS%20101