

2026 Company Perks

Using Your Perks Benefit

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What is Pick Your Perks?

The Pick Your Perks reimbursement program allows you to choose the supplemental benefits that are most important to you. Simply pay for your eligible services and submit the required documentation to receive reimbursement.

You have access to your full Pick Your Perks benefit amount beginning the day your Network Health plan coverage starts. You can use the program for one, or many, of the eligible supplemental benefits. No prior authorization is required and you don't need to notify the plan before you receive services. With Pick Your Perks, you have the freedom to choose the benefits you value most.

What Does Pick Your Perks Cover?

Pick Your Perks can be used to cover your eligible supplemental benefit expenses that are received or purchased at any traditional or online retailer within the United States. You cannot use Pick Your Perks to reimburse expenses for any other person, such as a spouse or family member. The table on the next page details which expenses are eligible for Pick Your Perks reimbursement and the documentation needed for each.

When Do I Need to Submit For Reimbursement?

Your claim must be received by Employee Benefits Corporation (EBC) within 120 days of the date of service or item's purchase to be accepted, so we recommend you submit your claim for reimbursement as soon as possible to ensure it's received on time. If you submit for reimbursement online and request a direct deposit payment, you could receive your payment up to three times faster than mailing your claim and requesting a check payment. You may submit as many times as you need to. Note, your service must be rendered however, does not need to be paid in full to submit your claim for reimbursement.

Pick Your Perks Benefits

Required Documentation

Dental+



- · Reimbursement for dental services not covered by Medicare, such as cleanings, fillings, X-rays, dentures, dental implants, root canals and crowns
- · Excludes cosmetic dentistry, orthodontia, dental insurance premiums and dental memberships

Itemized invoice or receipt

Vision hardware+

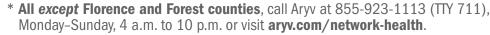


- · Includes prescription eyeglasses, prescription sunglasses and contact lenses (including Corneal Refractive Therapy (CRT) lenses)
- · Excludes cosmetic items, warranties and LASIK

Itemized invoice or receipt

Non-emergency transportation

- ·This benefit can be used to travel to medical appointments and pharmacies
- ·To arrange a ride,



* For Florence and Forest counties only, call Network Health directly at 866-709-0019 (TTY 711), Monday-Friday, 8 a.m. to 8 p.m.

To cancel your ride, please do so during business hours no less than 24 hours in advance of your scheduled ride.

Documentation provided directly to Network Health by approved travel vendor partner

Home-delivered meals



- · Meals can be delivered after an inpatient hospital, hospital observation, skilled nursing facility stay or for an approved chronic condition
- · Qualifying conditions include cancer, COPD, diabetes, heart disease, high blood pressure, lung disease and and osteoporosis
- · Must use Mom's Meals for this benefit
- ·To order from Mom's Meals, call 877-347-3438, Monday–Friday, 7 a.m. to 6 p.m. or visit **momsmeals.com/networkhealth** and use code NETWORKHEALTH

Itemized invoice or receipt from Mom's Meals and proof of qualifying stay OR doctor's note attesting to qualifying condition

Acupuncture+



· Must be provided by a licensed/certified professional

Itemized invoice or receipt

Massage+



· Must be prescribed by a medical provider and provided by a licensed/certified professional

Itemized invoice or receipt and prescription

Over-the-counter (OTC) items (prescriptions not included)



- · Items must be on the approved list starting on page 4
- \cdot Items marked as "dual-purpose" should be discussed with your personal doctor to determine if they are appropriate for you before purchasing

Itemized invoice or receipt

Nutritional/dietary counseling+



- · Counseling for weight loss, healthier living and new disease diagnosis that requires a special diet
- · Must be provided by a licensed/certified professional
- · Meal plans, lab work and allergy tests are excluded

Itemized invoice or receipt

Four personal training visits, up to \$225+



- · Up to four visits with a licensed/certified personal trainer
- · Maximum total reimbursement of \$225

Itemized invoice or receipt

+There is no provider network for this reimbursement benefit. You can see any licensed provider/certified professional in the United States.

List of Approved Over-the-Counter Items

The items on this list can be generic or name brand items and may be purchased at any traditional or online retailer within the United States.

Not sure if your favorite items are on this list? Call the EBC customer service team at 888-831-4753 (TTY 711), Monday–Friday from 8 a.m. to 8 p.m. to find out.

Allergy relief

Allergy nasal spray

Allergy or antihistamine tablets

Nasal decongestant or saline spray

Antacids and acid reducers

Antacid tablets, chewable or liquids (ex. Alka-Seltzer®)

Anti-gas liquid or tablets

Acid-reducers or acid reflux treatments (Esomeprazole, Famotidine, Omeprazole, Simethicone)

Anti yeast treatments

Antifungal creams

Anti-diarrheal, laxatives, digestive health

Anti-diarrheal tablets or liquid

Digestive Enzyme

Enema

Fiber tablets*

Fiber therapy (Methylcellulose)

Food thickener

Gas relief tablets or liquid

Indigestion liquid or tablets (Bismuth subsalicylate)

Lactose intolerance relief capsules

Laxative tablets or suppositories

Magnesium hydroxide (milk of magnesia)

Meal replacement or protein shakes and powders (does not include Muscle Milk® or other exercise-related shakes and powders)

Natural vegetable laxative

Laxative/stool softener liquid, powder or pill

Probiotics

Anti-fungal

Anti-fungal cream

Athlete's foot cream or spray

Bathroom safety and fall prevention

Adjustable transfer bench

Bath bench (with or without back)

Bathtub safety rail, bar or chair

Bed rail

Bedside commode or commode liner

Cane

Detachable shower head

Grab bar

Night light

Non-skid bath or shower mat

Raised toilet seat

Toilet safety rails

Cold and flu relief products

Cold and flu symptom relief products

Cough drops, lozenges or sprays

Cough suppressant or expectorant

Mucus relief

Nasal decongestant or saline rinse kits

Personal steam inhaler

Sore throat lozenges or sprays

VapoRub®

Cold sore and medicated lip products

Cold sore lip balm

Cold sore treatment (Abreva®, Releev®, etc.)

Medicated Chapstick®/lip balm

Medicated lip ointment

^{*}This is a dual-purpose item, discuss with your personal doctor to determine if it is appropriate for you before purchasing.

Dental and denture care	Stye eye compress and ointments
Dental floss and interdental flossups	Swim-ear ear drops
Denture cleaning tablets	First aid
Denture adhesive	Adhesive bandages
Dry mouth rinse or spray	After Bite® relief
Fingertip tooth and gum massager	Alcohol pads
Medicated sore mouth swabs	Anti-itch lotion, cream or bath treatment
Oral pain relief	Antiseptic skin cleanser
Replacement toothbrush heads	Antiseptic towelettes
Tongue cleaner	Bacitracin ointment
Toothbrush	Bactine® solution
Toothpaste	BleedStop™ First Aid Powder
Water jet and replacement tips	Cotton balls
Diabetes care	Cotton tipped applicator
Diabetic skin relief foot cream	Elastic bandage
Diabetic socks	First aid kit
Glucose tablets or liquid	Gauze
Diagnostics	Hot/cold pack
Bathroom scale*	Hydrocortisone cream
Blood pressure monitor*	Hydrogen peroxide
Finger pulse Oximeter*	Insect repellant spray
Heart rate monitor*	lodine solution antiseptic
Home access cholesterol kit*	Isopropyl alcohol
Peak flow meter*	Liquid bandage
Thermometer	Naloxone (Narcan)
Thermometer probe covers	Nitrile exam gloves
Eye and ear care	Paper surgical tape
Artificial tears drops or ointments	Procedural face masks with earloops
Contact lens solution	Sterile bandages
Cotton tipped swabs	Triple antibiotic ointment
Ear pain relief ear drops	Vinyl gloves
Ear wax removal products	Foot care
Eye patches	Bunion guard
Irritation or redness relief eye drops	Callus/corn remover pads

^{*}This is a dual-purpose item, discuss with your personal doctor to determine if it is appropriate for you before purchasing.

Medicated foot powder Shoe insoles Toe protector/separator Wart remover patch, liquid or system **Hemorrhoidal preparations** Hemorrhoid relief creams, ointments, wipes, pads or suppository **Home aids** Cool-mist humidifier C-PAP supplies (excludes masks, humidifiers and C-PAP devices) Elastic mattress cover Foam ring cushion Hypoallergenic pillow Inflatable shampoo basins Kitchen scale* Lumbar cushion Pill case, crusher or cutter Reach extender Seat cushion (gel or foam) Sharps container Weighted blanket **Incontinence supplies** Adult briefs Barrier cream Bladder control pads Disposable underwear No-rinse body wash Perineal wash Skin protectant ointment (A+D® ointment) Washcloth with lanolin Wipes **Lice treatments** Medicated lice treatments (shampoo, rinse or kits)

Pain relief	
Cold/hot menthol medicated patch	
Epsom salt	
Heat wraps	
Heating pad	
Ice bag	
Lidocaine patch	
Menthol gel	
Migraine pain relief patch	
Pain relief cream, mask, patch or spray	
Pain relieving muscle rub	
Urinary Tract Pain Relievers (AZO®, Cystex®, Uristat®, etc).	
Water bottle for warm or cold therapy	
Pain relievers and fever reducers	
Acetaminophen	
Arthritis pain relievers	
Aspirin	
Ibuprofen	
Naproxen	
Pain relief cream (Capsaicin)	
Skin and sun care	
Acne gel	
Ammonium lactate moisturizing lotion (Amlactin®)	
Calamine skin protectant lotion	
Hand sanitizer	
Healing ointment or jelly	
Moisturizing body lotion	
Scar treatment products	
Skin cleansers (antiseptic only)	
Sunscreen	
Sleep aids	
Negal atring	

Motion sickness Smoking cessation

Motion sickness caplets, tablets or patches

Nicotine gum, lozenges or patches

Sleep tablets (non-prescription)

Nasal strips

^{*}This is a dual-purpose item, discuss with your personal doctor to determine if it is appropriate for you before purchasing.

Supports and braces	Elderberry*
Ankle support	Fish oil*
Arm sling	Flaxseed*
Arthritis gloves	Folic acid*
Arthritis knee sleeve	Garlic supplement*
Back support	Glucosamine / chondroitin*
Carpal tunnel brace	Herbal cranberry supplement
Compression socks*	Immune support chewables*
Elbow support	Iron supplement*
Gait belt	Leg cramps pain relief*
Heel and elbow protector	Magnesium*
Hip protector	Melatonin*
Knee stabilizer	Niacin*
Knee support	Omega + DHA*
Neck brace	One a day® Men's multivitamins
Night wrist support	One a day® Women's multivitamins
Protective arm sleeve	Potassium gluconate*
Rib belt	Prostate support tablets*
Thumb brace	Rena-Vite*
Wrist splint	Vitafusion™ multivitamins
Wrist support or compression	Vitamin A*
Vitamins, minerals and supplements **	Vitamin B-1*
Beta carotene*	Vitamin B-2*
Biotin gummy*	Vitamin B-12*
Bone support with magnesium*	Vitamin B-6*
Calcium + Vitamin D3*	Vitamin B-complex*
Calcium*	Vitamin C*
Caltrate® multivitamins	Vitamin D3*
Calunus oil*	Vitamin E*
Centrum Silver® multivitamins	Vitamin K*
Cod liver oil*	Vitamin K-2*
Coenzyme Q-10*	Zinc chelated*
DHEA hormonal supplement*	

^{*}This is a dual-purpose item, discuss with your personal doctor to determine if it is appropriate for you before purchasing.

^{**}Multivitamins must contain the word "multivitamin" in the product name to be approved. If the primary ingredient of the vitamin, mineral or supplement is listed here it will be considered eligible. Herbal supplements not listed are ineligible. Supplements containing CBD or hemp oil are also not eligible.

How Do I Submit for Reimbursement?

Your claim must be received within 120 days of date of service or item's purchase.

After you are billed for services or pay for eligible items, you must submit the reimbursement claim form to Employee Benefits Corporation for processing. Claims can be submitted electronically online or through the mail with a paper form. When submitting your claim, you can choose between direct deposit and check payment.



Mail and Paper Check Payment

For quicker reimbursement, file your claims securely online via your Network Health portal.





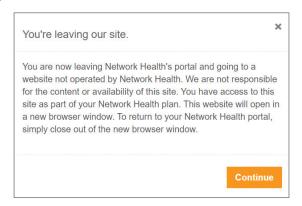
Online and Secure
Direct Deposit Payment

Online – To submit your reimbursement online, simply follow **these steps** which include uploading the required documentation and entering information for direct deposit.

1. Log in to your member portal at login.networkhealth.com and click the Pick Your Perks quick access button.



2. A message will appear notifying you that you are now leaving the Network Health website.



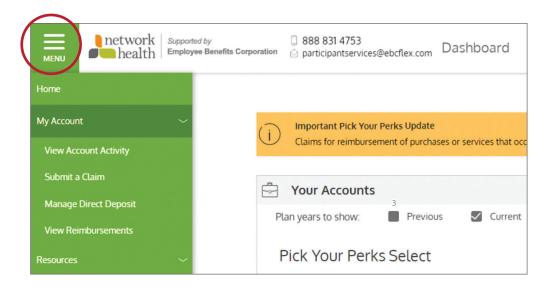
Click **Continue** and you will be redirected to the Employee Benefits Corporation dashboard.

3.

From your dashboard, click on the green Menu button and select **My Account**, to submit a claim, check the status of your reimbursement, view past transactions and enter direct deposit details.

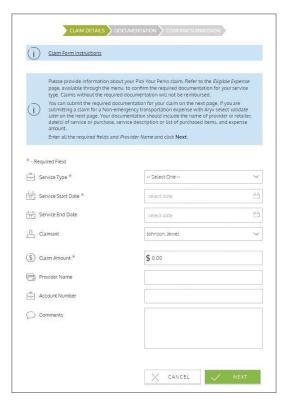
Direct Deposit – Select **Manage Direct Deposit** and follow the steps. This is a one-time process and should be completed before submitting your claim.



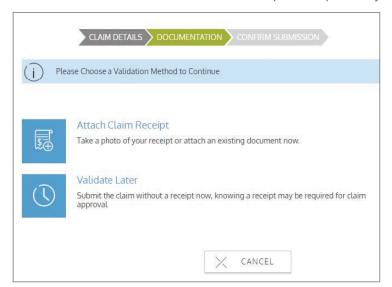


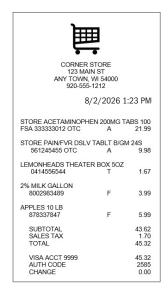
Claims - Select Submit a Claim from this menu and follow the next steps.

You will be redirected to the claim form. Complete this form and click **NEXT**. Only enter the amount paid for eligible items, within your Pick Your Perks balance, as your Claim Amount. If you enter amounts for ineligible items or exceed your total balance, you will receive a denial notice for the remaining amount not covered.

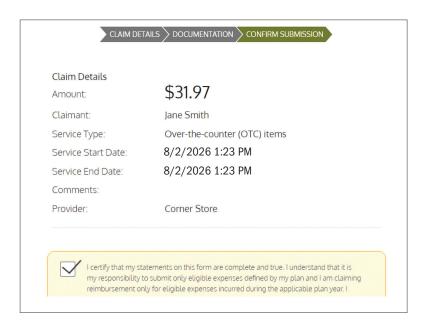


Choose **Attach Claim Receipt** to upload an image of the required documentation. See page 11 for detailed information on the documentation that is required to process your reimbursement.





6. Review the claim details and click the box that certifies your statements are complete and true. Click Submit.



Mail – For this option, use the reimbursement form. For copies, sign in to your member portal at login.networkhealth.com and select My Materials. You can also visit networkhealth.com/medicare/extra-benefits or contact the Network Health member experience team at 800-378-5234 (TTY 711), Monday–Friday from 8 a.m. to 8 p.m. to have a copy of the form mailed to you. Mail the completed form to Employee Benefits Corporation along with a copy of the required documentation and provide your bank account information (one time only) for direct deposit into your account within five business days of receipt. You can also choose to request a paper check.

If Employee Benefits Corporation requires additional information to process the claim, they will reach out to you by email or mail to get the necessary information prior to processing the reimbursement.

What is an Itemized Invoice or Receipt?

For services, your itemized invoice or receipt must show the following for each service.

- ✓ Specific dollar amount per service
- ✓ Description of service received
- ✓ Date of service*
- ✓ Provider name

For over-the-counter purchases, your itemized receipt must show the following **for each item**.

- ✓ Specific dollar amount per item
- ✓ Date of purchase*
- Description
- The receipt must show the **actual date the service or purchase when it occurred**, not only the date you were billed for services.
- These items **are** eligible for reimbursement. The receipt shows all of the required information needed to process the reimbursement. The total amount that will be reimbursed to this member for these items is \$31.97.
- These items **are not** eligible for reimbursement through the Pick Your Perks benefit. This member will not receive a reimbursement for these items.

^{*} The required documentation and claim for reimbursement must be **received** within 120 days of date of service or item's purchase to be accepted. **Note**, your service must be rendered however, does not need to be paid in full to submit your claim for reimbursement.



How Can I Receive Reimbursement?



Direct Deposit – Employee Benefits Corporation will review the submitted information and reimburse you directly to your bank account for qualified purchases, within five business days of receipt. **This process is faster and more convenient than sending in your reimbursement documentation through the mail.**



Mail – Employee Benefits Corporation will review the claim and mail a check to your home. Please allow up to three weeks to receive your reimbursement. The check can only be mailed to the address you have on file with Network Health. To update your address, call the Network Health Member Experience team at 800-378-5234 (TTY 711), Monday–Friday from 8 a.m. to 8 p.m.

Your claim must be **received** for reimbursement within **120 days of the date of service or item's purchase**. If you end your membership with Network Health, you still must submit your request for reimbursement within 120 days of date of service or item's purchase.

How Can I Check the Status of My Submission?

Log in to your member portal at **login.networkhealth.com** and click the **Pick Your Perks** button to check your balance or track your reimbursement requests. Your member portal is the quickest, most convenient way to use the Pick Your Perks benefit.

If you have questions about the claim submission process, please contact Employee Benefits Corporation at **888-831-4753** (TTY 711), Monday–Friday from 8 a.m. to 8 p.m.

