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**Habilitative Services Policy - Commercial**

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***Values***Accountability • Integrity • Service Excellence • Innovation • Collaboration

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**Abstract Purpose:**

This reimbursement policy outlines Network Health’s process, for the Commercial lines of business, when professional services are performed for physical, occupational or speech therapy, (PT/OT/ST), and are habilitative in nature.

**Policy Detail:**

- I. Network Health requires Modifier 96/Habilitative Services, on all PT/OT/ST services to indicate the service performed was habilitative.
- II. Habilitative services may require prior authorization and will be subject to benefit limitations based upon the member’s plan documents.
  - a. Prior authorization requirements may vary depending on the type of plan. Please verify in advance.
- III. Network Health reserves the right to retrospective medical record reviews to ensure the services rendered match the services billed.

**Definitions:**

**Habilitative Services** are therapeutic services that help people learn, maintain, and improve functional, daily-life skills.

**Modifier 96** – Habilitative Services

**Related Policies:**

Claim Submission Policy  
Physical Therapy/Occupational Therapy Assistant

**Origination Date: 3/18/2025****Update Date: 3/11/2026****Next Review Date: 3/11/2027**