



May 2019

Final Reminder – Register Today for Practice Manager Meetings

Network Health to host discussion and breakfast June 5, 10, 12 and 13

Please join us for one of our Practice Manager meetings held at four locations throughout our service area. We have a large agenda and wide variety of topics to discuss.

Agenda Items

- **Plan Updates** – Coreen Dicus-Johnson, President/CEO/Scott Wille, VP of Network Development
- **Sales Update** – Travis Janssen, Account Executive/Dan Pecanac, Account Executive
- **ESI Care Continuum (CCUM) Updates** – Ted Regalia, Director of Pharmacy
- **Authorization Changes** – Sarah Dencker, Director of Utilization Management
- **Star Ratings and Clinical Integration** – Kimberly Swanson, VP of Quality and Clinical Integration
- **Portal Overview** – Kyra Kudick Bauman, Marketing Coordinator

Meeting Options

June 5, 2019

8 to 9:30 a.m.

Delta Hotel by Marriott (old Ramada)
2750 Ramada Way, Green Bay

June 10, 2019

8 to 9:30 a.m.

Network Health

1570 Midway Pl., Menasha

June 12, 2019

8:30 to 10 a.m.

Courtyard Milwaukee Brookfield by Marriott
16865 West Bluemound Rd., Brookfield

June 13, 2019

8 to 9:30 a.m.

Holiday Inn
625 Rolling Meadows Drive, Fond du Lac

Please invite other staff members that may be interested in participating in our discussion. We will be providing breakfast, so please come hungry.

[RSVP here](#) no later than June 1, 2019.

If you have any questions or concerns, please contact your contract manager.

Submit Medical Drug Authorization Requests via ExpressPAth

Network Health has partnered with ESI Care Continuum (CCUM) for medical drug prior authorization effective May 1, 2019.

ESI Care Continuum handles pre-determination and prior authorization requests for medical drug (excluding oncology drug) for all lines of business.

Providers should submit medical drug requests via the [ExpressPAth](#) portal as of May 1. Online submissions will streamline communication and improve turnaround times for these authorizations.

Providers also have seamless access to ExpressPAth through the Network Health provider portal. ExpressPAth is available 24 hours a day, seven days a week.

Visit the [tutorial page on the ExpressPAth site](#) for assistance on how to navigate the portal. For additional information, please contact Network Health's Utilization Management Department or your contract manager.

Medical Drug Claims Must Include National Drug Code (NDC)

Providers must include the National Drug Code (NDC) when submitting claims for medical drugs to Network Health.

If you are billing for an unclassified drug, you must include the NDC as well as the name and description of the drug. Claims submitted with a J999 code will automatically pend and require a medical necessity review to process.

Taxonomy Codes Required for Medicare Claims

In 2018, Network Health purchased Optum pricers to price Medicare claims. Optum requires a taxonomy code to direct the claim to the correct pricer. A taxonomy code is required in box 24J or 33B on the 1500 and box 81 on a UB.

If you are going to put a taxonomy code in box 24J and 33B, they must be the **same** code. If you are unsure of which taxonomy code to use or would like to verify your taxonomy code, please visit: <https://npiregistry.cms.hhs.gov/>.

Is there something you would like to see in the next issue of The Pulse? [Email us today.](#)