

n03668

No Member Discrimination in Delivery of Health Care

Values

Accountability • Integrity • Service Excellence • Innovation • Collaboration

Abstract Purpose:

To ensure that members are not discriminated against in the delivery of health care services.

Policy Detail:

To ensure that members are not discriminated against in the delivery of health care services consistent with the benefits covered in their policy based on race, ethnicity, national origin, religion, sex, age, mental or physical disability or medical condition, sexual orientation, claims experience, medical history, evidence of insurability (including conditions arising out of acts of domestic violence), disability, genetic information, or source of payment.

Procedure Detail:

Network Health Plan/Network Health Insurance Corporation/Network Health Administrative Services LLC (NHP/NHIC/NHAS) contracts with providers will include specific Non-Discrimination language stating that they accept any member in need of treatment for the health care services they provide. The language will include the items noted in the policy statement above.

See <http://www.eeoc.gov/laws/types/index.cfm> for more detailed information on the Antidiscrimination Laws including:

- Civil Rights Act
- Age Discrimination Act
- Rehabilitation Act of 1973
- Americans with Disabilities Act (ADA)

Definitions:

None

Regulatory Citations:

None

Related Policies:

None

Related Documents:

None

Origination Date: 09/12/2006	Approval Date: 12/19/2022	Next Review Date: 12/19/2023
Regulatory Body: CMS	Approving Committee: Quality Management Committee	Policy Entity: NHAS, NHIC, NHP
Policy Owner: Cynthia Schmidt	Department of Ownership: Network Development	Revision Number: 4
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