

Member Portal Tutorial

How to Register

Portal Features

- **My Benefits** - to view your benefits
- **My Costs** - to view your costs
- **My Claims** - to view your recent claims
- **My ID Card** - to view your member ID card
- **My Materials** - to view your plan materials
- **My Wellness** - to view your wellness incentives



Network Health Member Portal Built for *You*

Step 1 / Register at login.networkhealth.com

- Click **Create an Account** under the orange **Log In** button to create your account. Have your Network Health ID card handy, because you will need your ID number.

My Login

Log in with your email and password to access your account.

* Email
Email

* Password
Password

Log In Remember Me?

Need Help?
Call the number on the back of your Network Health ID card (or 800-769-3186) to reach our local customer service team.

Contact

Create an Account | Forgot Email | Forgot Password

Step 2 / Create an account

- Enter your member ID number, which can be found on your Network Health member ID card, your birth-date and email. Make sure to check the box to verify you are not a robot. Click **Create an Account**.

Create an Account

Enter the required information in the fields below to start set up of your account. Your Member ID number can be found on your Network Health ID card.

* Required

* Member ID
Member ID

* Birthdate
MM/DD/YYYY

* Email
Email

* Confirm Email
Confirm Email

I'm not a robot

By registering in the Network Health member portal, you attest that you are the member or a person legally authorized by the member to access this information.

Create an Account

Return to My Login

Need Help?
Call the number on the back of your Network Health ID card (or 800-769-3186) to reach our local customer service team. Use Chrome, Firefox, Edge or Safari browsers for the best portal experience.

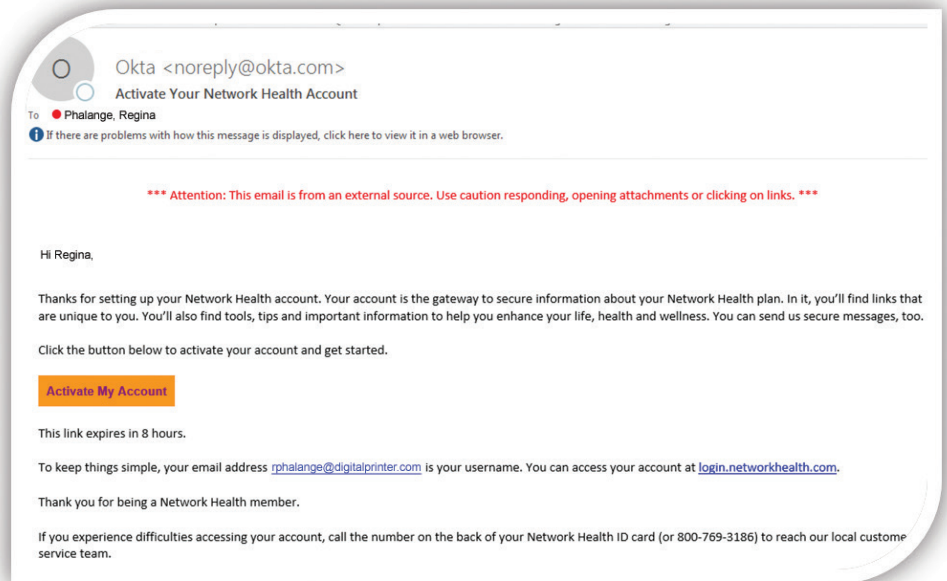
Plan Year your plan name here

Member	Copays	In	Out
<JOHN Q PUBLIC>	PCP	\$ <->	\$ <->
Member ID	Specialist	\$ <->	\$ <->
<123456789>	Rx Bin: 483888	RxPCN: MD	
Health Plan (80040)	RxGp: NHPA		
Group 2001999	H215_xxx		

Step 3 / Access confirmation email

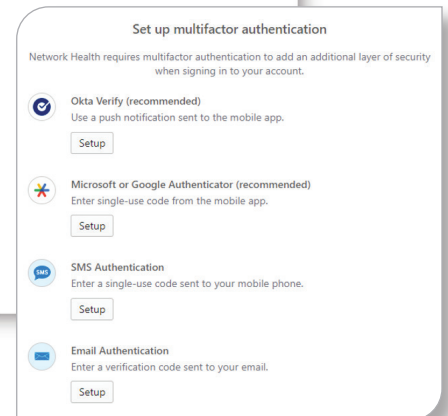
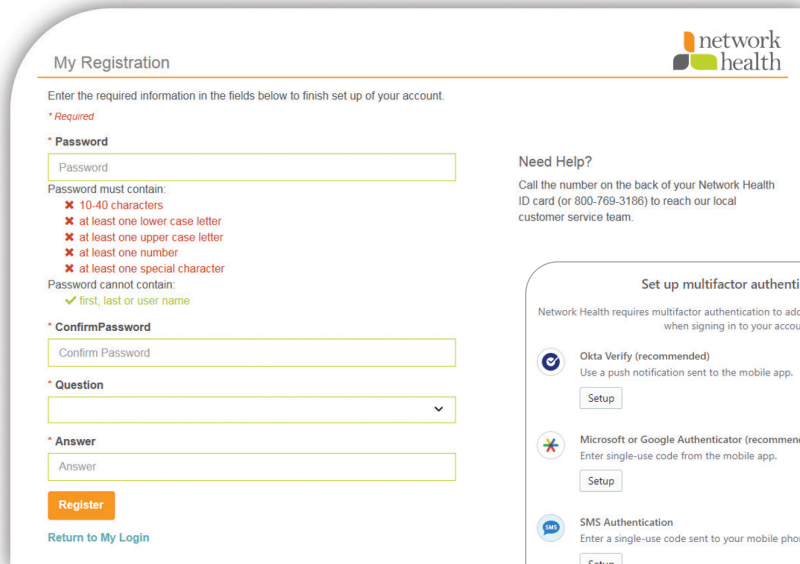
- Click **Activate My Account** in your confirmation email.

Make sure to do this within eight hours or your activation link will expire. If this happens, you will need to call us at 800-769-3186 to send you a new activation email.



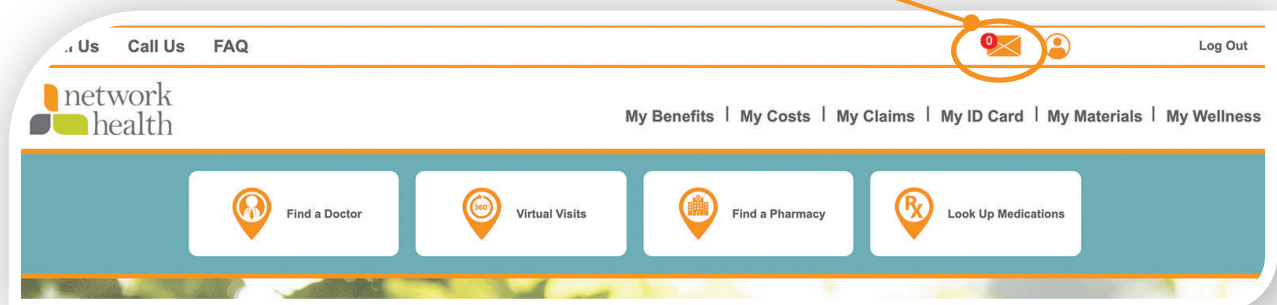
Step 4 / Set up your password and security question. Log in with your email address and password.

- Once logged in with your email and password, you will be prompted to select an option for multi-factor authentication from SMS, email, Google Authenticator or Okta Verify. Okta Verify and Google Authenticator are the most secure.
- Start exploring the portal



Step 5 / Secure messaging

- Secure messaging lets you connect with a Member Experience team member to ask questions regarding your Network Health plan.
- Click on the orange envelope in the upper right hand corner.



HMO and POS plans underwritten by Network Health Plan. Self-insured plans administered by Network Health Administrative Services, LLC or Network Health TPA, LLC.

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