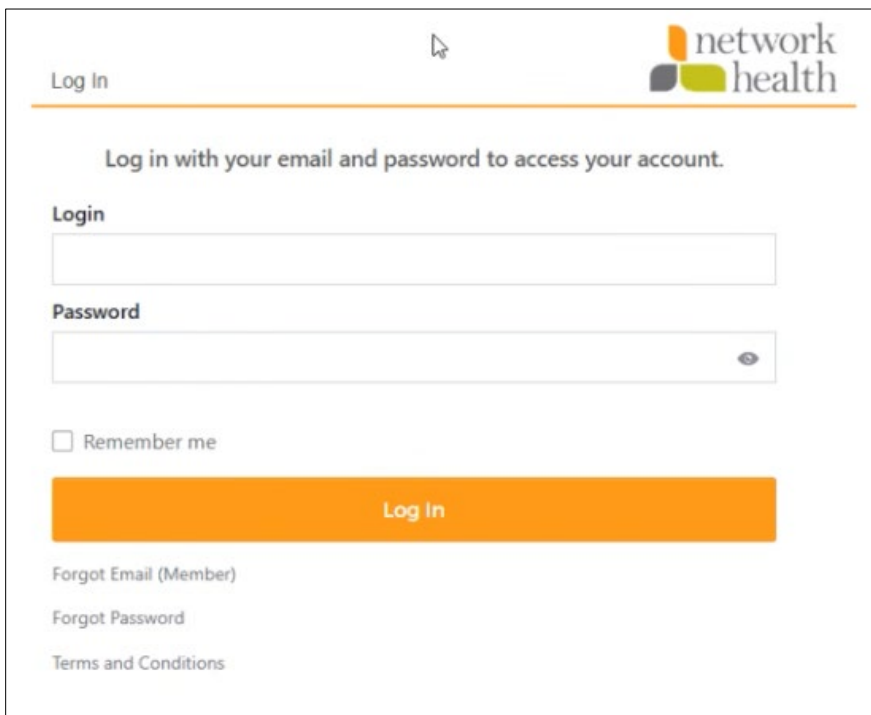


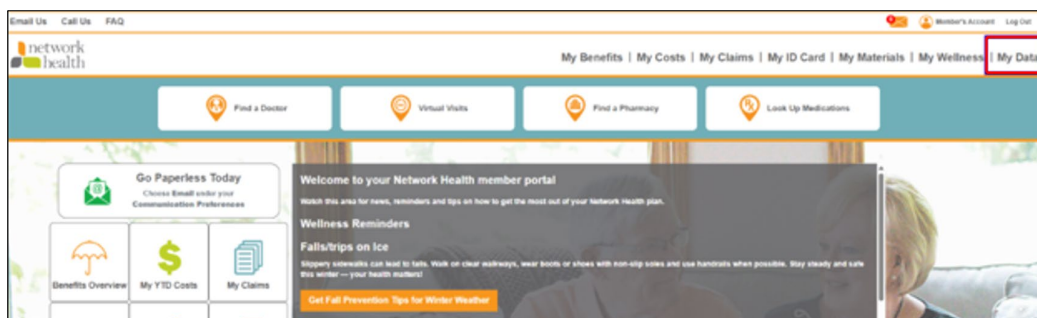
## Member Payer Access Guide

The Payer-to-Payer API enables Network Health members to share their health plan data with another payer when switching health plans. It meets CMS interoperability requirements and makes claims and encounter data (excluding provider remittances and enrollee cost-sharing information) and prior authorization information (excluding those for drugs and those that were denied) available. Members must opt-in to share information with another health plan. After opting-in with a health plan, members may opt-out later.

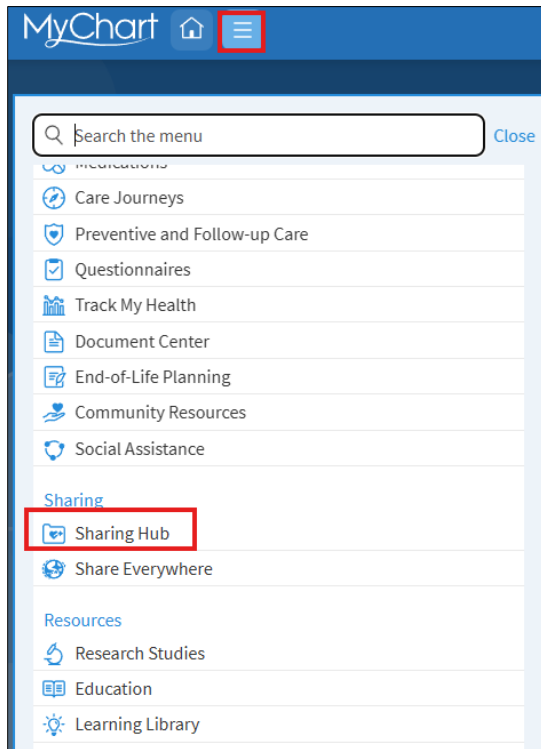
1. Log in to [Network Health Member Portal](#).

A screenshot of the Network Health Member Portal login page. The page has a white background with a blue header bar containing the "Log In" link and the Network Health logo. Below the header, there is a section titled "Log in with your email and password to access your account." This section contains a "Login" label above a text input field, a "Password" label above a password input field with an eye icon, and a "Remember me" checkbox. Below these fields is a large blue "Log In" button. At the bottom of the login section, there are links for "Forgot Email (Member)", "Forgot Password", and "Terms and Conditions".

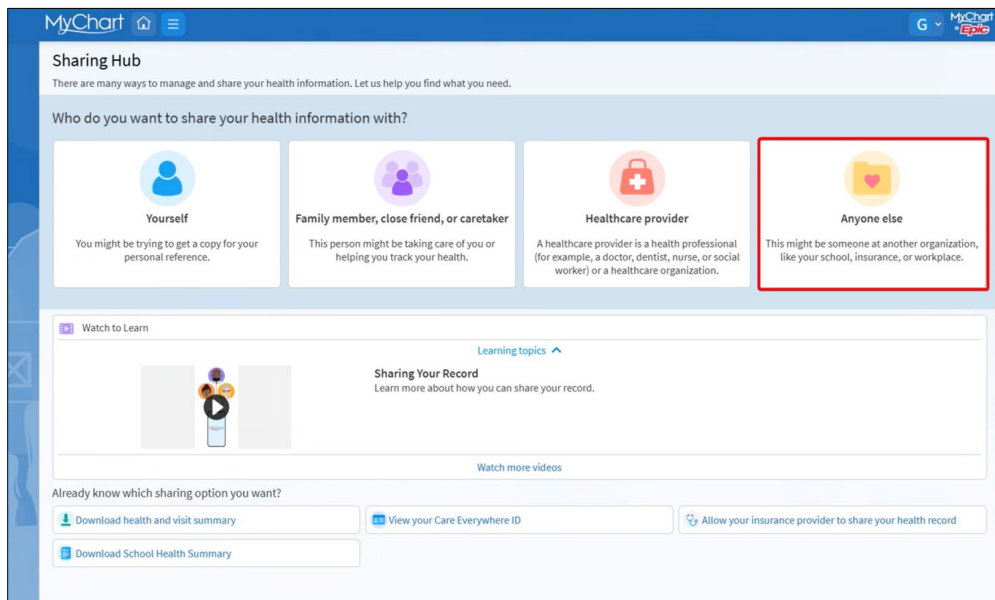
2. Select the My Data resource.



3. Click the Menu option and click the Sharing Hub.



4. From the Sharing Hub, click “Anyone else”



5. If you are not currently opted-in, click “Starting sharing”.

← Sharing Hub

## Sharing My Health Information with NH Network Health

Ask your past or current health insurers to share your health records with us. These records include details about your doctor visits, treatments, prior authorizations, and other important details about your health history. Sharing this information helps us understand your health history better, which supports informed decisions and coordinated care.

### My sharing preferences

You can change your preferences for sharing your health record at any time. Revoking consent to share your record doesn't affect information that's already been shared.

**Sharing is turned off**  
You have not given us permission to request your record from past or current health insurers.

**Start sharing**

Related links  
① Frequently asked questions (FAQs) →

6. Enter your coverage information, then click Next.

## Add coverages

To request your information from other health insurers, tell us about any past or present coverages.

\* Indicates a required field.

### Add a new coverage

\* Insurance provider  
Not listed

\* Insurance provider  
Your Insurance Provider

\* Member ID  
1234501

\* Is this a current or past coverage?  
**Current** Past

Group number  
01234

When does this coverage start and end?  
\* Start date 05/01/2026 End date 12/31/2026

**Next** Back to sharing information

7. Review your coverage information, then click Next.

## Review coverages

Review where you would like to request data from.

**Your Insurance Provider**  
Active coverage: Yes  
Member ID: 1234501  
Group number: 01234

**Next** Back to coverages

8. Agree to the terms and conditions, then click Next.

### Sign sharing agreement

\*Indicates a required field.

**Payer-to-Payer Opt-In:** By selecting "Opt-In," you consent to allow Network Health to access your medical records from other health insurance payers through the Epic platform. This access facilitates a comprehensive understanding of your healthcare history, enabling us to provide you with enhanced services and support. You acknowledge and agree that this access is solely for the purpose of improving healthcare coordination and service delivery. You may revoke this consent at any time by notifying us in writing, and such revocation will not affect any actions taken prior to our receipt of your revocation.

☐ \* I agree to MyChart's terms and conditions.

Next

Back to review

9. Sharing is turned on. You can follow the same steps to stop sharing anytime later.

← Sharing Hub

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#### My sharing preferences

You can change your preferences for sharing your health record at any time. Revoking consent to share your record doesn't affect information that's already been shared.

 Sharing is turned on

You have given us permission to request your information from past or current health insurers.

Stop sharing

#### Your outside coverages

Here is a list of your outside coverages. You can add a new coverage or request your information from health insurers who don't already have a pending request.

+ Add coverage

#### Your Insurance Provider

Pending

Active coverage: Yes

Member ID: 1234501