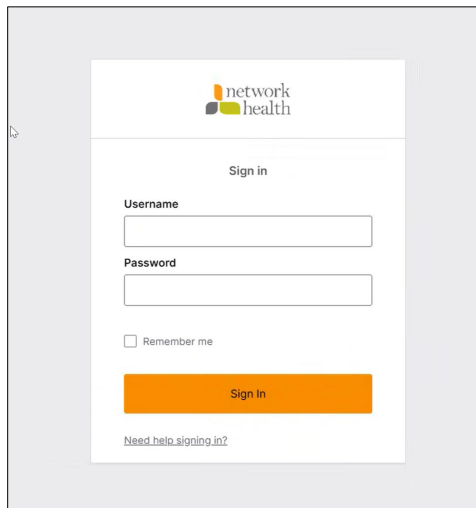


Member Patient Access Guide

The Patient Access API gives Network Health members access and the ability to share their health plan data via an API endpoint with third-party applications of their choice. It meets CMS interoperability requirements and makes claim, encounter, clinical data, and prior authorization information available. When connecting through an app of your choice, you will be prompted to confirm your identity. You will need your Network Health member portal account. *All Medicare, ACA, and commercial members can access claim, encounter, clinical data, and prior authorization information the following way:*

1. Access the third-party application on your personal device.
2. The app may ask you to select your healthcare provider or health plan, select Network Health.
3. The app will redirect you to enter your Network Health portal credentials.

A screenshot of the Network Health sign-in page. The page has a white background with a light gray border. At the top is the Network Health logo. Below it is the text 'Sign in'. There are two input fields: 'Username' and 'Password'. Below the password field is a checkbox labeled 'Remember me'. At the bottom is an orange 'Sign In' button. Below the button is a link that says 'Need help signing in?'.

4. You may see a page with details about the application. If you would like to allow the app access to your data, click “Allow Access”.
 - a. These details come from a questionnaire that the app developer fills out and attests to, such as how the app is funded, whether it distributes your data to other parties, and whether you're able to delete or see records of the data the app collects.
 - b. Example of an app that has filled out the questionnaire with useful information.

Share your data with (application name)

(application name) will be able to access the information you choose to share.

(application name), provided by (application developer) is not affiliated with your healthcare provider and **not obligated by HIPAA privacy guidelines to protect your health information.**

(application developer) has said that it:

- ✓ Does not sell your data.
- ✓ Will not share your data without your specific permission.
- ✓ Does not use your data for marketing or advertising.
- ✓ Does not use your data to gain insights about your family.
- ✓ Does not store your health data.

[Learn more](#)

[Continue](#) [Deny access](#)

c. Example of an app that has not filled out the questionnaire.

Share your data with (application name)

(application name) will be able to access the information you choose to share.

(app name), provided by (app developer) is not affiliated with your healthcare provider and **may not be obligated by HIPAA privacy guidelines to protect your health information.**

(application developer) has not shared if it:

- ⚠ Sells your data.
- ⚠ Shares your data without your specific permission.
- ⚠ Uses your data for marketing or advertising.
- ⚠ Uses your data to gain insights about your family.
- ⚠ Stores your health data permanently.

[Learn more](#)

[Deny access](#) [Continue](#)

● ○ ○

5. Check/Uncheck boxes to select what information you would like to share. Click allow access.

The screenshot shows the MyChart app interface for sharing information. At the top, it asks "What would you like to share?" and lists several categories with checkboxes and sub-options:

- ☒ Allergies
 - Allergies
- ☒ Care Plans & Clinical Notes
 - Clinical Notes (Note: Clinical Notes includes free text notes written about you that might contain many different types of data.)
- ☒ Care Plans
 - Appointments
 - Health Goals
 - Medical Conditions
 - Procedural and Diagnostic Orders
- ☒ Care Team
 - Primary Care Provider
 - Provider Details
- ☒ Demographic Information
 - Demographics
 - Primary Care Provider
- ☒ Explanation of Benefits
 - Claims (Note: Claims may include medical information associated with an insurance claim.)
- ☒ Friends and Family Access
 - Proxy Information
- ☒ Social History
 - Alcohol Use
 - Living Situation
 - Social History
 - Drug Use
 - Pregnancy and Gynecology Details
 - Education
 - Sexual Orientation
 - Employment Information
 - Smoking Status
- ☒ Visits
 - Encounters
- ☒ Vital Signs
 - Vitals (Note: Vitals may include observations about your health beyond basic diagnostic measurements.)

Below these categories, there is a section titled "Details and more options" with the question: "How long will the app have access to my information?". It provides a form to specify the duration: "(application name) will have access to your information for [] hour(s) and [] minute(s), until (date). (application name) may access your information even when you are not using that app, and you can revoke access at any time."

At the bottom, there are three buttons: "Allow access" (with a checkmark icon), "Deny access" (with a crossed-out circle icon), and "Back".

6. You also may be able to decide how long the app has access to your information. If any new information is added to your medical record during this time, the app may have access to that new information as well.

 * How long would you like <application name> to have access to your information?

1 hour	1 day
1 week	1 month
<u>3 months</u>	6 months
1 year	

7. You can follow the same steps to stop sharing anytime later.