



1570 Midway Pl.
Menasha, WI 54952

Dear Network Health customers:

The COVID-19 health crisis has been of the forefront of all our minds. The unprecedented daily changes impact each of us, sometimes in very challenging ways. Please know you can still count on Network Health. Our teams have business continuity plans that we test regularly to ensure you are supported from remote locations, just as we would if we were in the office, and your Network Health plan has you covered should you need care. We are here to provide the exceptional service you have come to expect—our hometown advantage.

This is our way of doing business, because we know we are serving our neighbors, friends and family. As a Wisconsin-based company, we aim to improve the lives of individuals as we pursue our mission to create healthy and strong Wisconsin communities. We focus on making our community a better place to live by volunteering, sponsoring/hosting events and donating to local charities. As we do our part to take care of our communities and those around us, your health and safety is our highest priority.

Thank you for being a Network Health customer and for giving us the opportunity to share the hometown advantage with you. If you have any questions in the coming weeks, please reach out to us. We are here for you.

Wishing you health and safety,

A handwritten signature in black ink, appearing to read "Coreen Dicus-Johnson".

Coreen Dicus-Johnson
President and Chief Executive Officer