



October 31, 2022

## **Aspirus Update for Network Health Medicare Advantage Members**

For our Network Health Medicare members with Aspirus doctors, [WSAW](#) has provided the latest update on the situation which confirms Network Health's interpretations of Centers for Medicare & Medicaid Services (CMS) rules. Rest assured that our Medicare Advantage PPO plans continue to cover care for both in and out-of-network doctors. Offering our members freedom and flexibility in the providers they'd like to see is the right thing to do keeping your best interests at heart.

We've been very saddened to hear that Aspirus will not care for our members in 2023. Given CMS's response, we sincerely hope Aspirus will reconsider its decision. Other providers (both in and out-of-network) are happy to see our members, including Marshfield Clinic and ThedaCare.

If you're a member interested in learning more about care and services offered by Marshfield Clinic, know they are hosting Network Health Member Welcome Days at their Stevens Point campus. You can visit the location and learn about what physicians and services are available. There is no need to register for these free events.

Marshfield Medical Center-River Region Medical Offices, Stevens Point Campus  
4100 State Highway 66, Stevens Point, WI 54482

- November 1, 9 to 10:30 a.m.
- November 9, 10 to 11 a.m.
- November 17, 9 to 11 a.m.
- December 1, 9 to 11 a.m.
- December 15, 9 to 11 a.m.

If you're a Network Health Medicare member and you have questions about what this means for you, call our member experience team at 800-378-5234. If the decision by Aspirus is troubling you, know that you can file a complaint against Aspirus with the Wisconsin insurance commissioner by calling 1-608-266-0103.