

network health 2025

Report to the Community



Proud partner of the
Green Bay Packers

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Mission

Our mission is to create healthy and strong Wisconsin communities.

Vision

Your local, reliable partner delivering an exceptional health plan experience.

Our people-first focus and commitment to work hard and have fun remain at the heart of who we are.



We are
Wisconsin.
Just like you.

Connect with Us





A Message from our President and CEO, Coreen Dicus-Johnson

At Network Health, we believe a health plan should feel personal. We are not just an insurer, we are your neighbors, living and working in the same Wisconsin communities we proudly serve. This report reflects our commitment to those communities, highlighting how strong local partnerships, reliable coverage and dedicated service come together to support the people who call this state home.

Our purpose is simple: to help build healthier, stronger Wisconsin communities. We pursue this by expanding access to affordable, high-quality care, supporting local programs that help individuals and families thrive, and collaborating closely with providers, employers, and community organizations. Whether we are improving care access, coordinating support for complex health needs or participating in community events, we honor and respect the trust people place in us.

Inside this report, you will find how Network Health demonstrates real impact: members supported, barriers reduced and communities strengthened. You will also see how we are making health care easier to navigate through personalized guidance and practical tools, while still delivering the human connection you expect from a local health plan.

Thank you for trusting us to be part of your health journey.

Sincerely,

Coreen Dicus-Johnson
President and Chief Executive Officer

COMMUNITY ROOTS

**180,355
Members
and
Growing**

Commercial, Individual, Self-Insured and Medicare Advantage Products

Commercial
830 employer
groups with
39,325 members

**Individual
and Family**
14,021 members

Self-Insured
34,398 members

**Medicare
Advantage**
92,611 members

**Wellness
Programs**
12,248
participants



COMMUNITY ENGAGEMENT

“ This year, our Annual Community Report brings to life, like never before, a true roadmap through Wisconsin and Network Health’s impact on the counties we proudly serve. We support the relationships we build. We live here. We work here. We care for our families here. We are true Wisconsinites. And Network Health continues to invest in our communities, support our neighbors and deliver high-quality coverage.”

- Jennifer Quadracci, Vice President of Community Engagement



Network Health partnered with **124** Wisconsin organizations to support **458** member and community events with more than **189,000** attendees. At these events, our community engagement team met more than **20,000** people and engaged with over **5,000** members.

In 2025, we returned over

\$1,732,000

to the community by spending with our own clients

We partnered with Waukesha County Community Foundation (WCCF) and in 2025, we distributed **\$529,771** to 77 501(c)(3) charitable organizations from the Network Health Hometown Advantage Fund.



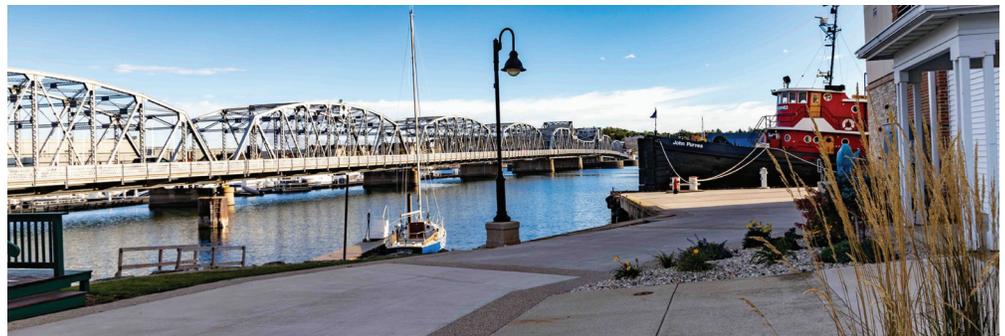
Door County

Our journey starts in one of Wisconsin's most iconic destinations, Door County. In 2025, we hosted our first-ever member experience event in partnership with the **Door County Maritime Museum (DCMM)**. Medicare members joined us along the historic waterfront to learn about their health plan and explore the museum.



“As a community anchor institution, DCMM seeks partnerships and collaborations that benefit the people of Door County, not only through our mission to preserve, celebrate and share Great Lakes maritime history, but in any way that we can. We are pleased to now be participants in Network Health’s insurance plans for the benefit of our staff.”

- Sam Perlman, Deputy Director and Development Manager Door County Maritime Museum & Lighthouse Preservation Society, Inc.

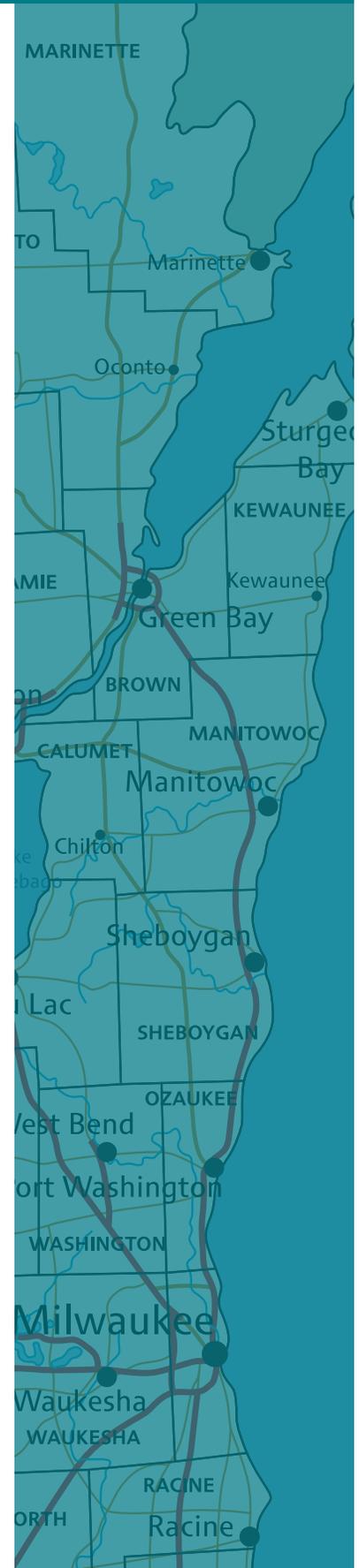


COMMUNITY CONNECTIONS

Green Bay

In Green Bay, where sports and community spirit run deep, Network Health connected with members in the places they love, partnering with the **Green Bay Packers** to honor veterans through our **Operation Fan Mail** program at Lambeau Field. We also teamed up with the **Green Bay Blizzard** and **Green Bay Gamblers** at the Resch Center to bring game day fun to members and families across the region.

Beyond the stadiums, we supported the **The Salvation Army Kroc Community Center** and the **NEW Zoo & Adventure Park** in Green Bay as volunteers and community partners, strengthening wellness, family connections and access for all. From high-fives at Lambeau to hands-on service in the community, we focused on giving back, uplifting our community and celebrating the spirit of Green Bay.



COMMUNITY CONNECTIONS



Over **3,330**
Volunteer Hours

At Network Health, we enjoy spending time in our communities. All employees are given eight hours of paid volunteer time per year.

57%
of employees volunteered
110 organizations
supported value of hours over
\$161,861



COMMUNITY CONNECTIONS

Fox Cities

In the Fox Cities, a region known for the scenic Fox River, vibrant communities and strong local connections, Network Health championed community support, advocacy, sponsorship and volunteerism.

In 2025, we joined in some of the region's most meaningful events, including the **Fox Cities Marathon Community Challenge**, **Symphony Under the Stars with the Fox Valley Symphony Orchestra**, the **Appleton Noon Lions Senior Living Expo®** and the **Mary Beth Nienhaus Activity Center Grand Opening**. Through our sponsorship of these events, we supported organizations and initiatives that help our community members thrive, through active lifestyles, space for connection and resources for healthy living.



“ Our partnership with Network Health means a mission-driven ally who truly understands the importance of community wellness. Personally, it's reassuring to partner with an organization that doesn't just talk about supporting healthy living but shows up and invests in the people we serve.”

- Mary Beth Nienhaus, Network Health Member



COMMUNITY CONNECTIONS



Oshkosh and Fond du Lac

Network Health remained deeply engaged with the Oshkosh and Fond du Lac communities in 2025, meeting people where they live, gather and thrive. We connected with local seniors through activities at area senior centers, and we supported overall wellness at community farmers markets in Appleton, Fond du Lac and Milwaukee by promoting healthy choices and sharing helpful resources.



Our **Medicare Diabetes Prevention Program (MDPP)**, offered since 2024, continued to make a meaningful impact by helping individuals take proactive steps to prevent or delay type 2 diabetes. Through supportive, group-based classes, participants learn practical, sustainable lifestyle strategies focused on nutrition, physical activity and long-term behavior change.

Many participants value the shared learning experience and the motivation that comes from being part of a group committed to improving their individual health and well being.

“The great support, being more aware of my food choices and activity levels, and hearing from others on the same journey really showed me how important it is to track my nutrition and physical activity.”

- MDPP Participant

72% increase in overall attendance in 2025

Through education, connection and ongoing encouragement, the program continues to strengthen community health.

COMMUNITY CONNECTIONS

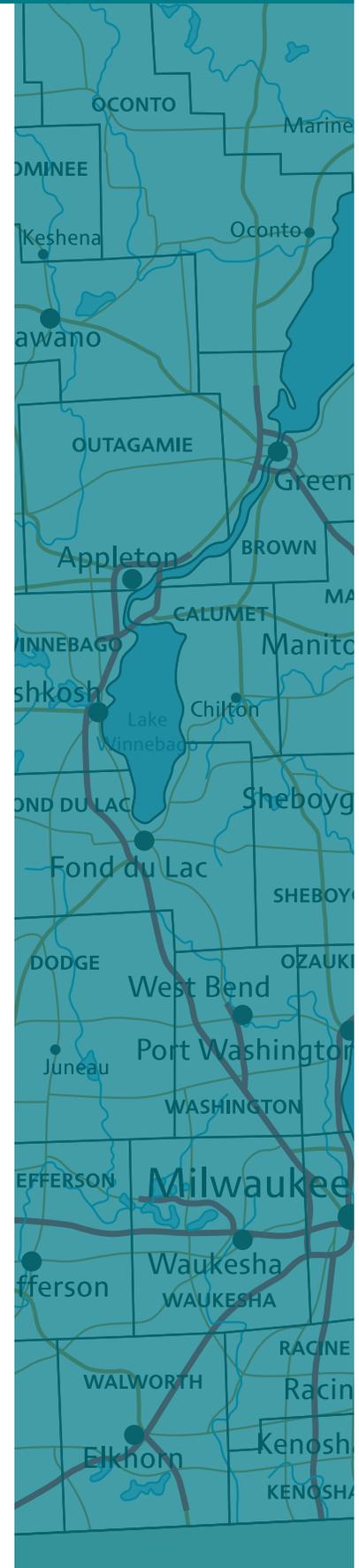
West Bend, Milwaukee and Wauwatosa

As we travel across Wisconsin, Network Health connects with communities in meaningful, local ways. From engaging members through art and culture at the **Museum of Wisconsin Art** in West Bend, to bringing people together through music at **Tosa Tonight** in Wauwatosa, to supporting access to care at **Gee's MKE Wellness Clinic** and honoring service and equity through Martin Luther King Day with the **YMCA of Metropolitan Milwaukee**, we meet people where they are. Together, our member engagement, wellness initiatives and community outreach programs and services help build healthier, more connected communities across our service area.



“The partnership between Gee’s MKE Wellness Clinic and Network Health means filling a need in the Milwaukee community. Our partnership is necessary because it allows us to bring resources and medical professionals to the people.”

- Gaulien “Gee” Smith, Owner of Gee’s Clippers and MKE Wellness Clinic





West Allis, Brookfield and Surrounding Areas

As our journey continues through Wisconsin, Network Health heads into the southeast region of the state, celebrating local traditions and strengthening community connections. In West Allis, we proudly support Wisconsin's pastimes at the **Wisconsin State Fair**, showing up where families gather and memories are made. Throughout Waukesha and nearby areas, we roll up our sleeves alongside organizations like **Revitalize Milwaukee** to help build healthier, safer homes.



COMMUNITY CONNECTIONS

Each year, Network Health's Elite Club Agents nominate 501(c)(3) charitable organizations they are passionate about for a Hometown Advantage Fund donation of \$500.

The organizations chosen for a donation reflect Network Health's ongoing commitment to meaningful partnerships and are making a significant impact in Network Health's service area.



Down Syndrome Association of Wisconsin – Fox Cities

Dedicated to supporting individuals with Down syndrome.

Nominated by Pam and Cooper Utpadel of UIA Health Insurance Advisors.

Journey Together Service Dog, Inc.

Provides highly trained service dogs to people diagnosed with Post-Traumatic Stress Disorder.

Nominated by Cary Wilder of The Cary J. Wilder Insurance Agency.



The Corbin Cares Foundation

Support for families who have suffered the loss of a child or have overcome significant obstacles.

Nominated by Nick Blawat of Allied Senior Services Insurance & Investments.

The Lucky Foundation at Lucky Stables

Harnesses the therapeutic power of horses to provide support for individuals with special needs.

Nominated by Jordan Van De Hey of Van De Hey Financial.



COMMUNITY CONNECTIONS



This year, Chief Actuary Kevin Borchert and the Network Health team rolled up their sleeves for **Revitalize Milwaukee Block Build** that unites community volunteers to make home repairs for local families in need. From painting and yardwork to hands-on home improvements, our employees helped to create a lasting impact.

Giving back alongside organizations like **Revitalize Milwaukee** reflects our ongoing commitment to strengthening Wisconsin communities, one home, one family and one neighborhood at a time.



As part of our annual **United Way** campaign, Network Health is proud to support organizations making a difference across the 27 counties we serve. **Together employees pledged \$59,304.** One of this year's raffle highlights came from a generous donation by our Chief Medical Officer, Mushir Hassan, MD, who prepared and cooked an authentic Indian and Pakistani meal—offering not only a delicious experience, but also a meaningful piece of his culture. This thoughtful contribution reflects the spirit of community, generosity and connection that defines our partnership.

COMMUNITY CONNECTIONS

Congratulations to our 2025 Trailblazer and Pathfinder winners. Each year, leaders nominate employees who demonstrate Network Health values and go above and beyond for our members.



Chad Rettler
2025 Pathfinder

Chad leverages his expertise in quality analytics and Stars performance to deliver actionable insights and lead initiatives that keep Network Health at the forefront of excellence.



Lisa Sitter
2025 Pathfinder

Lisa uses her technical skill in enrollment automation and testing to streamline processes and drive solutions that support accuracy, efficiency and growth.



Beth Spilski
2025 Trailblazer

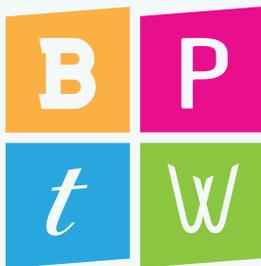
Beth uses her knowledge base across member experience, claims and enrollment to resolve complex issues with precision and empathy, ensuring exceptional support for both members and her team.



In 2026, Network Health Medicare Advantage PPO plans earned a **5 out of 5 Star Rating for customer service** from the Centers for Medicare & Medicaid Services (CMS). This is Medicare’s highest rating and we’ve achieved this rating for five years in a row.

Network Health also retained their high rating status by earning an overall **4.5 out of 5 Star Rating**, outranking the national average of 3.98 Stars.*

MILWAUKEE BUSINESS JOURNAL



2025 BEST PLACES TO WORK

For the second year in a row Network Health is recognized as a 2025 Best Places to Work by the Milwaukee Business Journal.



Network Health, for the 6th year in a row, received the National Business Research Institute (NBRI) Circle of Excellence Award, which recognizes organizations with outstanding employee experiences, ranking at or above the 75th percentile in their industry.

*Every year, Medicare evaluates plans based on a 5 Star Rating system.



**Want to join
us in the
community?**



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